

My Mobile Tutor – Privacy Policy

Last updated: **25.5.2020**

By using the My Mobile Tutor service, you agree to this privacy policy. This privacy policy can be updated from time to time without prior notice. All changes will take effect immediately. You can find an up-to-date privacy policy statement in the My Mobile Tutor – User account section. By using this service, you accept this privacy policy.

1. Controller of the personal data file

CYF Digital Services Oy
SparkUp, Tykistökatu 4 B
20520 Turku
Business ID 2761064-2
info@cyf.fi

2. Name of the register

My Mobile Tutor User Registry

3. Processing condition

- user acceptance

4. The purpose of processing personal data

Personal data is used for

- User authorization to the service
- User communication (e.g. user research)

Personal data in the log files of the server is used for

- Monitoring the load and capacity of the server and the network
- Working out technical problems and investigating abuse of the service
- Analyzing the service usage

5. Information content of the register

Following information is fetched from University of Turku through HAKA login process and stored:

- First name and last name
- Email address

If you refuse to give us requested information, unfortunately you are not able to use the service.

6. Storage period of personal data

Personal data is stored for the current academic year, after which the information is deleted.

7. Regular sources of information

1. User registration system HAKA
2. Information created to the system by user

8. Regular transfer of personal data to third parties

Personal information will stay within CYF Digital Services and partner organization and won't be transferred to third parties. Information can be used for data analysis and reports, but individual user information will stay anonymous. In case of abuse of the service, in extreme cases, user information can be given to authorities.

9. Information transfer outside EU and ETA

Personal information won't be transferred outside EU and ETA areas.

10. Principles of protecting personal data

In the network SSL technology is used to protect personal data. In the service the personal data file is protected by personal user accounts and authorisation of administrators.

Whereas we will protect this information to the best of our ability this cannot be guaranteed and in the event of a data breach the appropriate authorities will be informed and this will be notified to those affected.

11. Right of access of personal data and rectification

As a user of this service you have a right to your stored information, demand corrections for incorrect information or demand completion for incomplete information.

In order to use this right, send the request to email mentioned above. Please note that it is our duty to validate your identity when requesting personal information.